



Transit Advisory Board
Thursday, December 8, 2022
4:00pm-5:30 pm

In Person Meeting at
Alvarado Transportation Center
100 1st St SW
2nd Floor, Santa Fe Training/Conference Room
Albuquerque, NM 87102

Virtual Meeting (Online) Via ZOOM
Meeting ID: 828 6972 6079
Phone#: 1 669 900 6833 or 1 253 215 8782

Members Present

Steve Pilon, Acting Chair (ZOOM); Jennifer Layne Frederick (ZOOM); Ben Garland (ZOOM); Jennifer Jackson (ZOOM); Samuel Jensen, (ZOOM); Michael Patrick Martin (ZOOM); Jett Metcalf (ATC/ZOOM); Don McIver (ZOOM); Rikk Murphy (ZOOM); Joseph Perez (ABSENT); Hal Simons (ABSENT); Katherine Sullivan (ATC/ZOOM)

Staff Members Present

Keith Campos, Safety Coordinator Specialist (ZOOM); Mike Davis, Deputy Director (ZOOM); Megan Holcomb, Marketing & Communications Specialist (ZOOM); Margaret Lucero, Executive Assistant (ATC/ZOOM), Bobby Sisneros, Deputy Director (ZOOM @ 5:13)

Visitors Present

Charles Davis (ZOOM); Bill Harris (ZOOM); Albert Lee (ZOOM); Theresa, TAS (ZOOM); Althea Atherton (ZOOM); Luis Colunga, T4B (ZOOM); Baruch Campos, T4B, (ZOOM)

Land Acknowledgement

Steve started meeting with a land acknowledgement. The City of Albuquerque is on indigenous land and referred to as Tiwa land. That is currently represented by Sandia and Isleta pueblos. We ask for permission and blessing for us to be here and serve the community.

Call to Order

Steve Pilon, Acting Chair, began the meeting at 4:02pm.

Approval of Agenda or Additions

Acting Chair Pilon asked for a motion to approve the agenda. Jett Metcalf motioned to approve the agenda, Don McIver 2nd the motion. The motion was voice approved by Jennifer Layne Frederick, Ben Garland, Jennifer Jackson, Samuel Jensen, Michael Patrick Martin, Don McIver, Jett Metcalf, Rikk Murphy and Katherine Sullivan

Approval of Minutes

Acting Chair Pilon asked for a motion to approve the November 10 minutes. Jett Metcalf motioned to approve the meeting minutes, Patrick Martin 2nd the motion. The motion was voice approved by Jennifer Layne Frederick, Ben Garland, Jennifer Jackson, Samuel Jensen, Michael Patrick Martin, Don McIver, Jett Metcalf and Rikk Murphy. Katherine Sullivan- abstained.

Public Comment – *Reminder there is a 2 minute limit on Public Comment(s).*

Althea Atherton- City Council will be voting on a bill in January that approved language from free fare to zero fare. Worried if language is changed it takes away benefits of zero fare.

Rikk Murphy: I agree that the program should remain with the same name.

Samuel Jensen: This may be an issue that we may need to review and take action on again from what we already passed.

Albert Lee: Wednesday 5pm Community engagement meeting transportation focused regarding Transit and Vision Zero Program. Link in chat.

Keith Campos: Safety Compliance Specialist, new to Transit. Oversees safety concerns Transit has with employees, public and facilities.

TAB Chairperson's Report – Steve Pilon, Acting Chair

Steve Pilon-Thanked Christopher Ramirez for all his hard work and great leadership.

Director's Report: Mike Davis, Deputy Director

Mike Davis: Shared Zero Fares October report, ridership increased 10.7%, increase in Sun Van ridership, Security calls increase 1.7%. *zero fares report on ridership, maintenance, operating, marketing costs and updates.* <https://www.cabq.gov/transit/our-department/reports>

Starting pay for driver were raised, Maintenance slots are being filled. Bus driver surveys received were very small, we're going to try again. Down 30% in drivers.

We're working closely with council to maintain zero fares, it was deferred to January 4, 2023. No action was taken. There was a discussion about the same of the program. We'll have a tactical plan submitted after the safety piece of the legislation is passed. We have been exploring different options for phone pass providers. There is a cost to using a pass system. Ticket app would be tied into our Transit app. We're working through the logistics. Legislation was deferred because an equity analysis has to be done. We have cameras on buses to help identify passengers who are causing chaos. December 20 Transit is having Tell All media briefing. This is an opportunity to share with the media. We've updated our Transit App you can now see routes that are canceled, due to operator shortage. *(line crossed out over route)*

Samuel Jensen: City council seems to be creating more new and complicated situations. We're setting up our drivers for additional conflict. A cost analysis would be helpful for City Council.

Ben Garland: How is transit going to track or flag a pass for people that are creating chaos? Worried about privacy act.

Jett Metcalf: City is willing to go through all these extra features to reduce more access to the bus. We can continue to make progress towards safety while increasing ridership, instead of adding more costs and logistics.

Information Items:

Mike Davis: Service animal policy is a change on one of the questions asked. E-bike and E-scooters policy to allow bikes on bus with limitations.

Questions and comments were discussed with TAB members

Action Items

Steve Pilon opened floor to nominations for Chair of Transit Advisory Board.

- Jett Metcalf nominated Samuel Jensen for Chair
- Ben Garland nominated Steve Pilon for Chair

Vote for position for Chair:

Patrick Martin for Samuel Jensen
Ben Garland for Steve Pilon
Don McIver for Samuel Jensen
Jett Metcalf for Samuel Jensen
Rikk Murphy for Samuel Jensen
Steve Pilon for Steve Pilon
Jenny Jackson for Samuel Jensen
Jennifer Frederick for Samuel Jensen
Katherine Sullivan for Samuel Jensen

Samuel Jensen was voted Chair for Transit Advisory Board

Second Round of Public Comment (Reminder there is a 2 minute limit on Public Comment(s)).

Althea Atherton: Building in technologies with smart phone for passes you also have to expect failure. Also concerned about giving personal information for passes, driver conflicts and discrimination.

Baruch Campos: Bus service is an important piece to most impacted folks, like homeless population. Zero fares is working. Will equity analysis be available prior to City Council meeting?

Adjournment

Meeting ended at 5:38 pm

Next Meeting: Thursday, January 12, 2023; 4:00 PM via online (ZOOM) or in person

Below are the chat messages exchanged during the ZOOM Meeting

00:05:32 Don McIver: Do we have a quorum?
00:05:45 Althea May Atherton: Althea Atherton- transit rider
00:06:44 Jennifer Frederick: Jennifer Frederick - Board member here -
00:08:07 Charles Davis: Charles Davis, Assistant City Attorney for Transit
00:10:38 rikk: It should be part of the directors report...
00:10:58 Patrick Martin: Is this the "proposed legislation update" in the agenda?
00:14:02 Ben Garland: FYI I believe the next council meeting is in January
00:17:53 Patrick Martin: Completely agree Althea, thanks for bringing that to our attention!
00:18:17 Jennifer Frederick: I understand what Althea means and agree
00:23:02 Margaret Lucero, Executive Assistant: Keith Campos Safety Compliance Specialist
00:23:29 Albert Lee (he/him), City of Albuquerque: Climate Action Plan (CAP) Community Engagement Meeting focused on Transit and Vision Zero programs, Wednesday, December 14, 2022, from 5pm – 6pm on Zoom
00:23:39 Albert Lee (he/him), City of Albuquerque: <https://www.cabq.gov/sustainability/climate-action-plan/climate-action-plan#CAP-community-engagement>
00:25:29 Jennifer Frederick: 🙏
00:31:37 Albert Lee (he/him), City of Albuquerque: Feel free to reach out with any questions about next week's CAP meeting: albertlee@cabq.gov
00:38:07 Jennifer Frederick: True
00:41:44 Megan Holcomb: We currently have about 165 Motorcoach Operators on board.
00:41:53 Patrick Martin: Thank you!
00:41:57 Jennifer Frederick: Thank you
00:47:39 Don McIver: Hear hear Samuel
00:48:48 Jennifer Frederick: AGREE totally!

00:50:13 Patrick Martin: Agreed Samuel; Mike - do we know how much managing the fare infrastructure (printing/distributing passes, repairing fare machines, repairing fare collectors, etc) cost in the pass?

00:51:02 Patrick Martin: past

00:55:27 Jennifer Frederick: bus pay kiosks do no scan passes only take money

01:02:29 tas: Is the same app that ABQRide used before?

01:02:46 tas: for bus passes I mean

01:05:55 Don McIver: Good thoughtful comments Samuel.

01:10:21 Don McIver: Maybe increasing ridership even more will make the bus safer? Is there a tipping point that makes that work?

01:10:22 Jennifer Frederick: agree, most, if not all problems on busses are behavioral/mental health issues

01:13:21 Samuel Jensen: It would be nice to see the transit department spreading the word that security issues per passenger are actually decreasing. If you just follow the city council conversation you'd think the opposite.

01:14:11 tas: I like the update to the Transit app. Knowing a run is cancelled is useful

01:14:36 Samuel Jensen: Great to see that ABQ Ride is updating Transit App with cancelled trips. Makes a big difference for many riders. Thanks

01:14:51 Jennifer Frederick: yes Samuel and truth tas

01:15:04 Ben Garland: 👍

01:20:03 Patrick Martin: Yeah right now it says "can be loaded inside buses or vans that are on commuter routes", which my first read was "can be loaded inside buses or (vans that are on commuter routes)"

01:20:50 Patrick Martin: If it was "can be loaded on vehicles serving commuter routes" or something like that would be more clear

01:22:37 Patrick Martin: Honestly just giving the driver full discretion on all routes might be good

01:34:48 Patrick Martin: What is the process for having a resolution on zero fares in the action items for the next meeting?

01:34:50 Jenny Jackson: Hi all-- I've got a prior commitment and need to run!

01:36:42 Jennifer Frederick: 👍

01:38:54 tas: Thank you